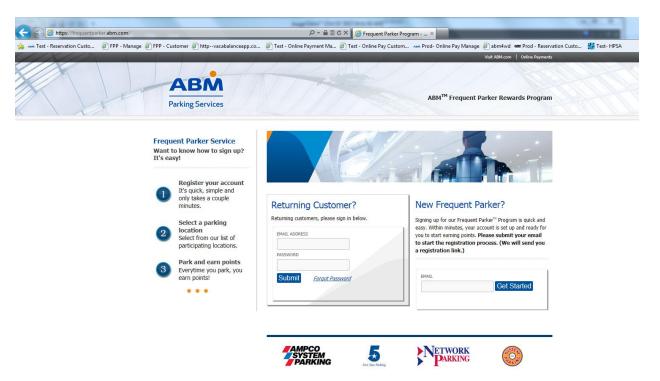
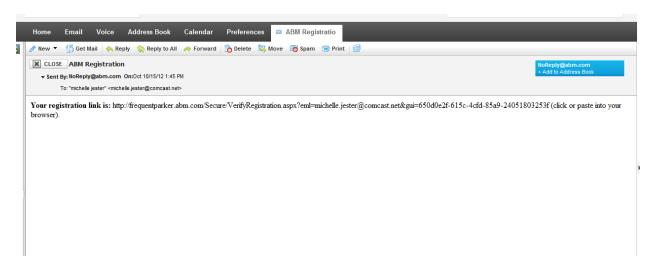
## <u>Frequent Parker Program – Customer</u>

1. A customer can sign up for the Frequent Parker Program at <a href="https://frequentparker.abm.com">https://frequentparker.abm.com</a>.

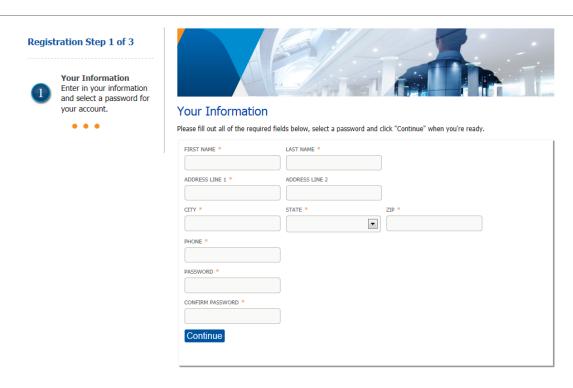
The customer will enter their address under "New Frequent Parker" and click Get Started



2. Once you enter your email address, the system will automatically send you a registration email. The customer will click on the link and will begin the registration process



3. The Customer will now enter their Contact information and their password for logging into the system



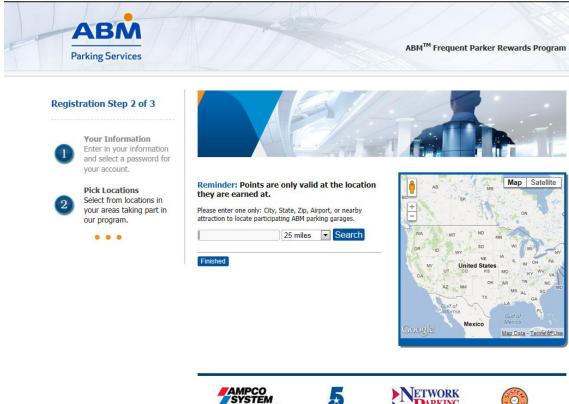








4. After the customer enters their contact information, they will now select the parking location where they want to earn points at.











5. You can enter the city, state or zip of the locaoitn and all location partipating within a certain amount of miles will appear for you to chosse from. You can earn points at more than one location. However the points can only be redeemed at the location that they were earned



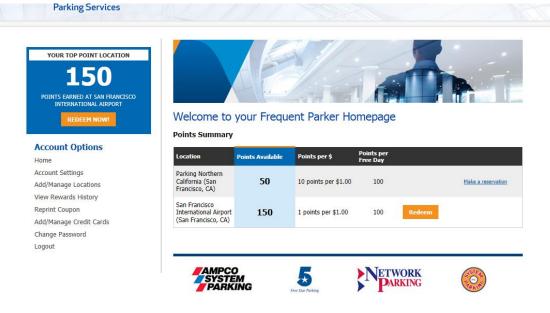
6. Once you chose your location(s), you will need to enter your credit card information. This is used for generating points. The system only asks for the first six digits and the last four. This number is used to track your spending at a location.

Information Identify the credit cards you'll be using for the selected locations.

Credit Card

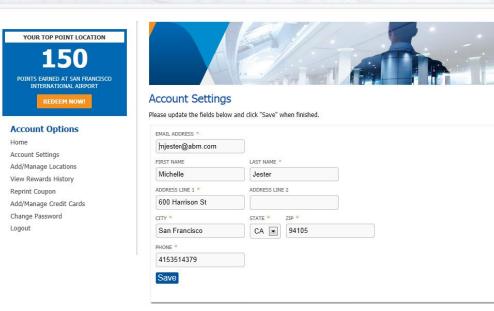


7. Below is a screenshot from a customer who is now earning points. You will see all location that they are signed up for. From their you see points avaiable, Points you earn per dollar spent and points you need for a free day. If you are eligible for a free day, you will see the "



Your customer can update their contact information, by clicking on Account Settings.

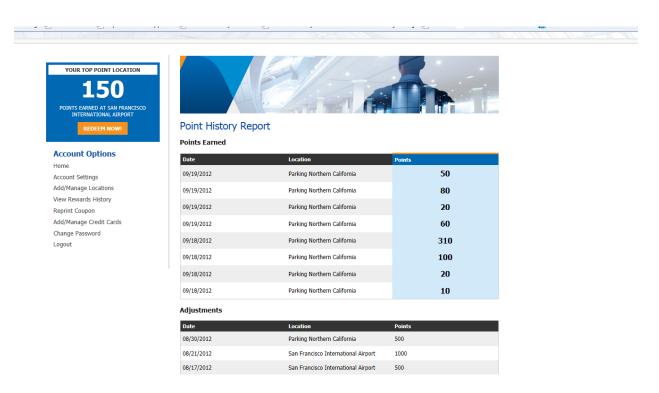




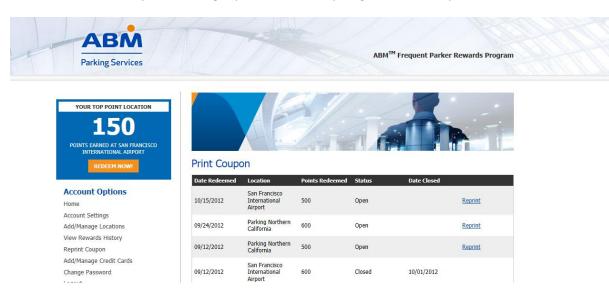
9. Your customer can Add or remove locations by clicking on Add/manage locations



10. Your customer can view their activity by clicking on "View Reward History". From here they can see how many points they have earned through charges at the location as well as any adjustments. Adjustments are done on the administrative side by the location manager.



11. Your customer can reprint their coupons if they have not been used yet. Once the coupon is used than they can no longer print it. The coupon goes from an open status to a closed status



12. A customer can add new credit cards by clicking on "add/manage credit cards".

