

Frequent Parker Program – Customer

1. A customer can sign up for the Frequent Parker Program at <https://frequentparker.abm.com>. The customer will enter their address under “New Frequent Parker” and click Get Started

The screenshot shows the ABM Frequent Parker Rewards Program website. The header includes the ABM logo and the text "ABM™ Frequent Parker Rewards Program". The main content area is divided into two sections: "Frequent Parker Service" and "Returning Customer?".

Frequent Parker Service
Want to know how to sign up? It's easy!

1. Register your account
It's quick, simple and only takes a couple minutes.
2. Select a parking location
Select from our list of participating locations.
3. Park and earn points
Everytime you park, you earn points!

Returning Customer?
Returning customers, please sign in below.

EMAIL ADDRESS:
PASSWORD:
 [Forgot Password](#)

New Frequent Parker?
Signing up for our Frequent Parker™ Program is quick and easy. Within minutes, your account is set up and ready for you to start earning points. **Please submit your email to start the registration process. (We will send you a registration link.)**

EMAIL:

At the bottom, there are logos for AMPCO SYSTEM PARKING, 5 (Five Star Parking), NETWORK PARKING, and a circular logo with the text "SYSTEM PARKING".

2. Once you enter your email address, the system will automatically send you a registration email. The customer will click on the link and will begin the registration process

The screenshot shows an email client interface. The email is titled "ABM Registration" and is from "NoReply@abm.com". The email content includes the following text:

ABM Registration
Sent By: NoReply@abm.com On: Oct 10/15/12 1:45 PM
To: "michelle jester" <michelle.jester@comcast.net>

Your registration link is: <http://frequentparker.abm.com/Secure/VerifyRegistration.aspx?eml=michelle.jester@comcast.net&gui=650d0e2f-615c-4cf4-85a9-24051803253f> (click or paste into your browser).

3. The Customer will now enter their Contact information and their password for logging into the system

Registration Step 1 of 3

1

Your Information

Enter in your information and select a password for your account.





Your Information

Please fill out all of the required fields below, select a password and click "Continue" when you're ready.

FIRST NAME *	LAST NAME *	
<input type="text"/>	<input type="text"/>	
ADDRESS LINE 1 *	ADDRESS LINE 2	
<input type="text"/>	<input type="text"/>	
CITY *	STATE *	ZIP *
<input type="text"/>	<input type="text"/>	<input type="text"/>
PHONE *		
<input type="text"/>		
PASSWORD *		
<input type="text"/>		
CONFIRM PASSWORD *		
<input type="text"/>		
<input type="button" value="Continue"/>		



4. After the customer enters their contact information, they will now select the parking location where they want to earn points at.

**ABM™ Frequent Parker Rewards Program**

Registration Step 2 of 3

1


Your Information

Enter in your information and select a password for your account.

2

Pick Locations

Select from locations in your areas taking part in our program.




Reminder: Points are only valid at the location they are earned at.

Please enter one only: City, State, Zip, Airport, or nearby attraction to locate participating ABM parking garages.

25 miles

Search





Finished



Map Satellite

Google

Map Data - Terms of Use



- 
- ABM**
Parking Services
- ABM™ Frequent Parker Rewards Program



6. Once you chose your location(s), you will need to enter your credit card information. This is used for generating points. The system only asks for the first six digits and the last four. This number is used to track your spending at a location.


Registration Step 3 of 3

- 1

Your Information
Enter in your information and select a password for your account.
- 2

Pick Locations
Select from locations in your areas taking part in our program.
- 3

Credit Card Information
Identify the credit cards you'll be using for the selected locations.
- • •



Credit Card Information

To complete this process, please identify which credit cards you will be using to pay at the selected locations.





FIRST SIX DIGITS *

LAST FOUR DIGITS *

Add

No credit cards registered.

Finish!

7. Below is a screenshot from a customer who is now earning points. You will see all location that they are signed up for. From their you see points available, Points you earn per dollar spent and points you need for a free day. If you are eligible for a free day, you will see the “


YOUR TOP POINT LOCATION

150

POINTS EARNED AT SAN FRANCISCO INTERNATIONAL AIRPORT

REDEEM NOW!





Account Options
Home
Account Settings
Add/Manage Locations
View Rewards History
Reprint Coupon
Add/Manage Credit Cards
Change Password
Logout



Welcome to your Frequent Parker Homepage

Points Summary

Location	Points Available	Points per \$	Points per Free Day	
Parking Northern California (San Francisco, CA)	50	10 points per \$1.00	100	Make a reservation
San Francisco International Airport (San Francisco, CA)	150	1 points per \$1.00	100	Redeem

8. Your customer can update their contact information, by clicking on Account Settings.

YOUR TOP POINT LOCATION

150

POINTS EARNED AT SAN FRANCISCO INTERNATIONAL AIRPORT

REDEEM NOW!

Account Options

- Home
- Account Settings
- Add/Manage Locations
- View Rewards History
- Reprint Coupon
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- Logout



Account Settings

Please update the fields below and click "Save" when finished.

EMAIL ADDRESS *

mjester@abm.com

FIRST NAME

LAST NAME *

Michelle

Jester

ADDRESS LINE 1 *

ADDRESS LINE 2

600 Harrison St

CITY *

STATE *

ZIP *

San Francisco

CA

94105

PHONE *

4153514379

Save

- Your customer can Add or remove locations by clicking on Add/manage locations

YOUR TOP POINT LOCATION

150

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Add/Manage Locations

Add New Locations

Name	Address	City	State	Zipcode	Point Balance	
Parking Northern California	600 Harison Street	San Francisco	CA	94501	50	remove
San Francisco International Airport	660 West Field Road	San Francisco	CA	94123	150	remove

Results per page: 10



10. Your customer can view their activity by clicking on “View Reward History”. From here they can see how many points they have earned through charges at the location as well as any adjustments. Adjustments are done on the administrative side by the location manager.

YOUR TOP POINT LOCATION

150

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Point History Report

Points Earned

Date	Location	Points
09/19/2012	Parking Northern California	50
09/19/2012	Parking Northern California	80
09/19/2012	Parking Northern California	20
09/19/2012	Parking Northern California	60
09/18/2012	Parking Northern California	310
09/18/2012	Parking Northern California	100
09/18/2012	Parking Northern California	20
09/18/2012	Parking Northern California	10

Adjustments

Date	Location	Points
08/30/2012	Parking Northern California	500
08/21/2012	San Francisco International Airport	1000
08/17/2012	San Francisco International Airport	500

ABM

Parking Services

ABM™ Frequent Parker Rewards Program

11. Your customer can reprint their coupons if they have not been used yet. Once the coupon is used than they can no longer print it. The coupon goes from an open status to a closed status

YOUR TOP POINT LOCATION

150

POINTS EARNED AT SAN FRANCISCO INTERNATIONAL AIRPORT

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Print Coupon

Date Redeemed	Location	Points Redeemed	Status	Date Closed
10/15/2012	San Francisco International Airport	500	Open	Reprint
09/24/2012	Parking Northern California	600	Open	Reprint
09/12/2012	Parking Northern California	500	Open	Reprint
09/12/2012	San Francisco International Airport	600	Closed	10/01/2012

12. A customer can add new credit cards by clicking on “add/manage credit cards”.



YOUR TOP POINT LOCATION

150

POINTS EARNED AT SAN FRANCISCO INTERNATIONAL AIRPORT

[REDEEM NOW!](#)

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- [Reprint Coupon](#)
- [Add/Manage Credit Cards](#)
- [Change Password](#)
- [Logout](#)



Credit Card Information

Please enter the credit card you would like to register.

FIRST SIX DIGITS *	LAST FOUR DIGITS *	Add
<input type="text"/>	<input type="text"/>	

Credit Card	Card Type	
XXXXXX-1932	Visa	Delete
XXXXXX-1640	Visa	Delete
XXXXXX-6496	Visa	Delete
XXXXXX-9031	Visa	Delete
XXXXXX-1234	Visa	Delete
XXXXXX-0855	Visa	Delete
XXXXXX-3898	MasterCard	Delete

