

## Holiday Travel 2020

TIPS TO MAKE YOUR HOLIDAY TRAVEL SAFE & EASY



### Plan your travel

Before booking your trip, check for international travel advisories and destination-specific COVID-19 risk. Refer to individual state, territorial, and local government websites for domestic travel advisories and information about quarantine or other restrictions

- CDC.GOV/TRAVEL Monitors COVID-19 risk in each destination
- <u>IATATRAVELCENTRE.COM</u> Contains a travel regulations map
- STATE TRAVEL RESTRICTIONS DURING COVID-19
- TSA.GOV/CORONAVIRUS
- CORONAVIRUS.KDHEKS.GOV
- COUNTRY-BY-COUNTRY REOPENING RESOURCE
- ICTReadyToFly

#### COVID-19 Testing -

- American Airlines has partnered with <u>LetsGetChecked</u> a home test kit that will allow passengers to self-administer a PCR test at home, under virtual supervision by a medical professional.
- Alaska Airlines has partnered with several testing providers.
  - https://www.alaskaair.com/content/next-level-care/covid-testing
- Covid-19 testing in Kansas



# Packing and Preparing for your Trip

- It's best to book directly with your airline so you can make changes to your reservations if needed. If you do use a third party, call the main airline number to verify your reservation is correct to avoid missed travel plans.
- Unpack before packing to make sure there are no prohibited items in your carryon or checked bags.
- Do not travel if you have a fever or not feeling well.
- Pack extra masks in your carryon.
- Pack hand sanitizer and wipes
- Put something on your bag that makes it uniquely yours.
- Each airline has different weight and size requirements for baggage. Visit the airline's websites so you won't have any surprises when you arrive at the airport.
- Check in for your flight at home. You can check in for your flight up to 24 hours before departure time.
- If you book basic economy, check your airline policies to know what you can carry on board. Each airline is different.
- If traveling with pets, research the airline's policy and bring appropriate documentation with you.



# Packing and Preparing for your Trip

- Do NOT pack medications you will need in your checked bags.
- Do NOT pack your laptop or cell phone charger in your checked bags.
- Do NOT wrap gifts
- Remember the 3-1-1- rule. You are allowed to bring a quart-sized bag of liquids, aerosols, gels, creams and pastes in your carry-on bag and through the checkpoint. These are limited to travel-sized containers that are 3.4 ounces or less per item. Placing these items in the small bag and separating from your carry-on baggage speeds up the screening process. Pack items that are in containers larger than 3.4 ounces in checked baggage.
- For a list of what you can pack in your carry-on and checked bags, visit <u>TSA.gov</u>
- Make sure you have your ID. Passengers 18 and over must show <u>valid</u> <u>identification</u> at the airport checkpoint.



### Holiday Parking Special

- Don't wait outside for your ride park inside!
- For the holidays, we are discounting garage parking 25% just \$12/day.
- Discount is applied to parkers entering November 20th (Friday before Thanksgiving) to January 4th (Monday after New Year's).





# Parking and Ground Transportation

- Parking is available in the garage, economy lot and short-term lot.
  Park & Ride is still closed.
- No parking and waiting in front of the terminal is allowed. The front of the terminal is for quick pickup and drop-off. Use the cell phone lot if picking up guests.
- Taxis no longer park and wait. You'll need to call the taxi for service.
- Shuttle and rideshare services are also available.
- ADA accessible parking stalls are located in all surface lots, and on levels 2-4 of the parking garage nearest the stairwells/elevators.
- In case of snow, the top level of the garage will be closed.
- If you need assistance in any of the parking areas, or if you need your windshield scraped, a flat tire inflated, call our ABM Parking at 316-946-4772.



### At the airport

- Arrive 2 hours prior to departure. Allow extra time for check-in health questions. Staffing is short due to lots of furloughs, so there are less agents working ticket counters. Cutoff for domestic check-in and checked bags is 30 min. before departure, no exceptions.
  International = 1 hour
- Most flights start boarding at least 30 minutes before departure and ends 15 minutes before departure.
- Wear a face mask while in the terminal.
- Follow signs for social distancing
- Wash your hands and use hand sanitizer.
- Sneeze or cough into your elbow
- Cooperate with new COVID-19 guidelines
- Use self-service check-in kiosks if you have not checked in prior to arriving at the airport.
- Provide health information if asked
- Be respectful of passengers and agents.
- Check with your airline for new check-in procedures and health guidelines that might impact your trip. Some airlines are requiring a health assessment to be completed at check-in. See <u>ICT Ready To Fly.</u>



### Airport Environment and Concessions

- ICT's enhanced cleaning processes include electrostatic spraying, effective against many microorganisms dealt with on a daily basis.
- High touch areas like seating, handrails, elevator buttons, escalators, restroom doors, ticketing kiosks and shuttle buses are thoroughly cleaned with powerful disinfection products.
- Hand sanitizer stations are placed throughout the terminal.
- Plastic protective shields are installed at key high traffic areas with face-to-face customer interaction, including ticket counters, TSA checkpoint, boarding gates, information desk, and concession point-of-sale counters.
- Restaurants, bars, and retail shops have reduced capacity to allow for physical distancing.
- The Aviators' Café on the first floor is closed



#### **TSA**

- To reduce physical contact, passengers will keep possession of their boarding passes and IDs, placing their boarding pass on the reader themselves.
- Passengers will be asked to lower their mask for identification purposes.
- Passengers may be directed outside of the checkpoint to remove or repack items, like laptops, liquids, gels, and aerosols.
- Passengers should remove items from pockets and place in carryons instead of bins.
- Food items should be placed in a clear plastic bag and placed into a bin.
- TSA is allowing 1 liquid hand sanitizer up to 12 oz. in carryon bags.
- Officers must change gloves after each pat down and screening rotation. They will also change gloves upon passenger request.
- TSA has increased the intensity and frequency of cleaning and disinfecting frequently touched surfaces and security screening equipment including bins
- Apply for PreCheck it provides the fastest and least amount of physical contact among all the screening alternatives.
- Questions about what you can bring? Go to <u>tsa.gov</u> and enter your item in the search field.
- TSA advice for first-time flyers Part 1
- TSA advice for first-time flyers Part 2



#### Airplane Environment

- Three comprehensive research studies have recently reported that the risk of exposure to COVID-19 on an aircraft is almost non-existent.
- Electrostatic disinfectant sprayers which emit a safe, high-grade EPA cleaning solution sanitize surfaces (overhead bins, armrests, tray tables, seatbelts, lavatories, etc).
- Between every flight, a dedicated cleaning crew covers the most critical areas using a high-grade EPA disinfectant. The crew also cleans pilot/flight attendant spaces to keep you and our employees safe.
- Aircraft are equipped with HEPA filters (high efficiency particulate air) filters—which are 99.99% effective or greater in removing particulate contaminants, including viruses like COVID-19, and bacteria and fungi from recirculated air.



## Onboard Experience

- Several airlines are taking temperature checks prior to boarding.
- Airlines are boarding from the rear of the plane first.
- Onboard food and beverages will be limited, depending on your flight length. You can bring your own snacks and non-alcoholic beverages, but remember purchase your beverages after you clear screening. Snacks will also be screened so you may want to purchase those after screening as well. Refer to your airline's websites for details.
- Face masks are required on the plane. Plastic face shields alone are not acceptable; a face mask must also be worn. While you can remove your face covering briefly to eat or drink, you must immediately put it back on afterward. Children younger than 2 years old are exempt from wearing a face covering.
- Bring a jacket or sweater in case blankets are not available.
- Disinfectant wipes are stocked on aircraft and distributed to customers upon request.



# Social Distancing on Aircraft

#### **ALASKA AIRLINES**

• Through January 6, 2021, Alaska is limiting the number of guests on flights and blocking seats. Families can sit together.

#### **DELTA AIR LINES**

- Blocking middle seats on mainline aircraft through Jan. 6.
- Select aisle seats will be blocked on smaller aircraft with 2x2 seating configurations.
- Providing the option to parties of three or more who are traveling together the ability to select a middle seat.

#### **SOUTHWEST AIRLINES**

 Middle seats open through November 30 to provide Customers more personal space onboard. Customers can pick their seat—if you're traveling together, you're welcome to sit together.

OTHER AIRLINES are not limiting passengers.



Safe Travels.



